

JOSH VINSON

Little Rock, AR • me@joshvinson.com • 501.554.9210 • joshvinson.com

SUMMARY

Director of IT with 15+ years' expertise and the unusual ability to communicate complex technical concepts in plain English.

PROFESSIONAL EXPERIENCE

Owner / Operator

2022 – Present

Capitol Cabling LLC – Little Rock, AR

- Founded and operate a full-service IT and low-voltage company delivering tailored solutions for residential and commercial clients.
- Oversee design, installation, and support for structured cabling, IP camera systems, access control, and network infrastructure.
- Deploy and manage professional-grade surveillance, access control, and AV systems.
- Design and install wired/wireless networks using Unifi hardware, including gateways, switches, and access points.
- Deliver hands-on service from pre-wire to final programming and client onboarding.
- Provide technical consulting, system upgrades, and ongoing support for mission-critical environments.

IT Director

2018 – 2022

Democrat Printing & Lithography – Little Rock, AR

- Implemented real-time shop-floor monitoring via networked I/O modules — 15% increase in production efficiency, 25% reduction in wasted materials, ~\$200,000/yr in savings.
- Migrated a 40+ physical server environment to VMware and Hyper-V, reducing hardware costs by \$150,000/yr and data center footprint by 75%.
- Migrated on-premise MS Exchange to Google Cloud Workspace, reducing spam, phishing, malware, and ransomware incidents by 60%.
- Implemented Untangle (now Arista) multi-function router OS to secure and optimize WAN/LAN traffic.
- Led company-wide ERP implementation that accelerated revenue growth by 15% in one year.
- Integrated inventory/costing software with production scheduling via automated SQL queries, Power BI, and JavaScript into a KPI dashboard.
- Eliminated unnecessary vendor maintenance contracts, saving \$200,000/yr in operating expenses.
- Migrated CRM to Salesforce.com, improving sales efficiency by 20%.

IT Director

2010 – 2018

Advanced Cabling Systems (now ADT Commercial) – North Little Rock, AR

- Organized and led IT department staff, creating well-documented SOPs for better efficiency.
- Established static VPN connections for each branch office to a central corporate file-sharing location.
- Developed and maintained detailed IT documentation, including network diagrams and procedures.
- Managed a state healthcare facility's IP camera system: 600+ cameras, 425TB of storage on Dell MD3660i iSCSI SAN and PowerEdge servers, in compliance with HIPAA.
- Handled marketing production: quarterly newsletters, company videos, job-site photos, social media, and website updates.

Network Administrator

2006 – 2010

Lexicon, Inc. – Little Rock, AR

- Provided continuous IT support across a 500-user/computer infrastructure, achieving 99.5% system availability.
- Maintained CCTV, access control, network, fiber, copper, and phone systems at 95% operational efficiency, with thorough documentation.
- Set up redundant off-site disaster recovery hardware; ran failover tests twice monthly at a 100% success rate.

EDUCATION

Lyon College — Bachelor of Arts, Computer Information Systems

SKILLS

Certifications: CCNA, CCDA, Cisco Physical Security Certified, Cisco Express Foundation Design Specialist

Technical: HTML, CSS, Java, SQL, Python, Node.js, React JS (in progress), Google Workspace, Windows Server, Active Directory, Group Policy Administration, IIS, Apache, NGINX, MS Exchange, SharePoint, Microsoft 365 Admin, Azure, Citrix Presentation Server, Terminal Services